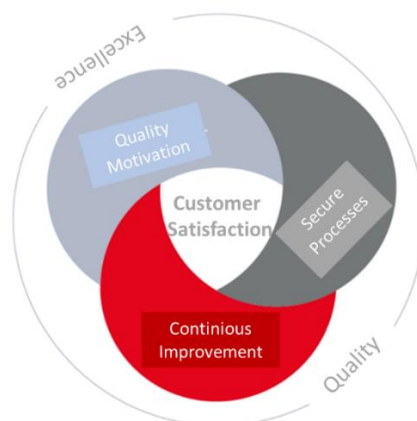


# Quality Policy

The aim of EOS quality policy is to identify current customer needs and future market demands early on and meet these by means of the appropriate organizational, technological and economic resources. This is a secure way to ensure the success and competitiveness of the company in the long term.

The cornerstones of our quality policy are:



EOS has defined quality principles which we implement throughout the entire company:



**The satisfaction and success of our customers "Customer Success First" is our quality standard.**



We strive for an above-average quality in all our products and services and for their continuous improvement.



We continuously promote quality awareness among our employees to ensure they strive to achieve flawless quality in their work and avoid mistakes.



Through robust organizational and technological processes, we reliably guarantee our high quality standard in a cost-effective manner.



Each employee contributes to the realization of the company's goals and to the improvement of quality by acting independently and quality-consciously.

The decisive factor for the implementation of our quality policy is the living example of the principles by the management. For this reason, the management and every manager in the company undertakes to orientate their daily actions towards the defined quality policy.



Horst Wladarsch  
Chief Operating Officer (COO)

Date: 01.07.2020